

# Responsible Care®

Our pledge to protect people and the environment



Through the Responsible Care® initiative and the Responsible Care® Global Charter, Eastman has made a worldwide commitment to improve our health, safety, environmental, and security (HSES) performance. Eastman has adopted Responsible Care as the cornerstone of our global HSES policy which states our commitment to conduct our business consistent with all applicable laws, regulations, sound HSES practices and Responsible Care principles. This includes promoting and maintaining open communications with all stakeholders regarding our performance.

The Responsible Care principles are foundational to Eastman's sustainability strategy. Senior management embraces and encourages active support from team members worldwide.

## WE PLEDGE:

- ▶ To lead our Company in ethical ways that increasingly benefit society, the economy and the environment.
- ▶ To design and develop products that can be manufactured, transported, used and disposed of or recycled safely.
- ▶ To work with customers, carriers, suppliers, distributors and contractors to foster the safe and secure use, transport and disposal of chemicals and provide hazard and risk information that can be accessed and applied in their operations and products.
- ▶ To design and operate our facilities in a safe, secure and environmentally sound manner.
- ▶ To instill a culture throughout all levels of our organization to continually identify, reduce and manage process safety risks.
- ▶ To promote pollution prevention, minimization of waste and conservation of energy and other critical resources at every stage of the life cycle of our products.
- ▶ To cooperate with governments at all levels and organizations in the development of effective and efficient safety, health, environmental and security laws, regulations and standards.
- ▶ To support education and research on the health, safety, environmental effects and security of our products and processes.
- ▶ To communicate product, service and process risks to our stakeholders and listen to and consider their perspectives.
- ▶ To make continual progress toward our goal of no accidents, injuries or harm to human health and the environment from our products and operations and to be transparent in reporting our health, safety, environmental and security performance.
- ▶ To seek continual improvement in our integrated Responsible Care Management System® to address environmental, health, safety and security performance.
- ▶ To promote Responsible Care® by encouraging and assisting others to adhere to Responsible Care Principles.

A handwritten signature in black ink that reads "Mark J. Costa".

Mark Costa  
Chief Executive Officer

**EASTMAN**

The results of **insight**™